

PEAK Forage Products, LLC

Terms and Conditions

Payment Options

PEAK Forage Products, LLC expects payment at or before delivery of product or before product is shipped with contract carrier.

PEAK Forage Products, LLC accepts Cash, Check, Credit Card (a 3% service charge is applied with use of credit card). John Deere Financial is limited to our suppliers and their program terms, ask a PEAK Forage Products representative for details on JDF.

Pricing & Availability

*Pricing and availability are subject to change without notice. If product is out of stock, we will contact you about any delays or available substitutions.

*We reserve the right to correct errors in pricing.

In the event of a past due account

Interest of past due accounts—Amounts not paid pursuant to the payment terms set forth above shall bear interest at the rate of 1.5% per month. Interest shall begin accruing on the first day after the invoice is due.

Cost of Collections and Attorney Fees—In the event that collection action is initiated related to amounts owned on this invoice, Buyer agrees to pay all necessary costs, fees and expenses of collection, including reasonable attorney's fees, incurred before or after any default in payment, in endeavoring to protect and realize amounts due.

Returns

*PEAK Forage Products will allow customers to return up to a maximum of 10% of the customer's total seed purchase that was purchased within the previous 30 days that meet the following eligibility requirements.

Eligibility:

*Any returned seed must be in the original packaging and was unopened with the package in a clean, saleable condition.

*Any returned seed must have been stored in appropriate conditions to preserve the quality of the seed; protected from weather, excess moisture and heat, and with no visible signs of rodent damage.

*Any seed that was purchased at a discount is not eligible for a return.

*There are no returns of small grains.

Seed Return Process:

*All returns must be accompanied by a return authorization form and Authorization Number. This number can be obtained by calling our office at 608-967-2414. No returns will be accepted without this number.

*All shipments should be shipped to our warehouse at PEAK Forage Products LLC, 505 Commerce St., Hollandale, WI 53544.

*When shipping back a return, we recommend using a carrier that provides you with a tracking number for your shipment as we will not be responsible for lost returns.

*Return shipping costs are the responsibility of the customer.

*All returns are subject to a 15% restocking fee.

*Please include the following information inside your return package:

Your full name and address

A copy of your packaging slip (Indicate what items are being returned)

Your contact phone # and email

*If PEAK Forage Products picks up return product a pickup fee may be applied.

Follow Up:

*PEAK Forage Products, LLC will send a credit invoice to the customer for the eligible seed purchased by the customer, net of applicable restocking fees.

*Returns by mail generally take 7-14 days to be processed and refunded. Once a return is processed, a refund will be processed back to the original payment method or a refund check will be issued.

*If all of the eligible requirements are not met, PEAK Forage Products, LLC reserves the right to refuse the return and/or credit of the account.

*For more information contact us or call 608-967-2414.

Shipping Information

*Orders are verified and processed within 1 business day. Shipping depends on product availability and method of shipment.

*If you prefer, you may pick up your seed at our warehouse located at 505 Commerce St., Hollandale, WI 53544 or prearranged at our location at 9981 Greenwood Rd., Livingston WI 53544. Please contact us if you will be picking up your seed at our warehouse at least 1 business day ahead of pickup so that we may have your seed order packaged and ready for you when you arrive. Also, the warehouse is not staffed all day as we have local deliveries to make, so by scheduling a pickup time, it allows us to have someone there for you at the prearranged time.

*Special mixing requests should be made 7 to 10 days in advance of ship date to allow for timely mixing and packaging, especially during the busy spring and fall planting seasons. All custom mixes less than 501# will be subject to an additional \$25 service fee.

*Shipping will be figured into pricing and delivered on a scheduled route determined by PEAK Forage Products, LLC. If delivery is needed on off route days a delivery fee may be charged or if LTL freight is needed for delivery charge may be applied.

Privacy Policy

*This privacy policy tells you how we use personal information collected PEAK Forage Products.

Collection of Information

*We collect personally identifiable information, like names, postal addresses, email addresses, etc., when voluntarily submitted by our customers and prospects. The information you provide is used to fulfill your specific request. This information is only used to fulfill your specific request, unless you give us permission to use it in another manner, for example to add you to one of our mailing lists.